



October 22, 2013

Questar Gas Company

1140 West 200 South
P.O. Box 45360
Salt Lake City, UT 84145-0360
Tel 801 324 5555

Chris Raver
92 E River Bend Drive
Saratoga Springs, UT 84045

**Re: Special Payment Agreement to Reinstate Gas Service at 92 E. River Bend Drive,
Saratoga Springs Utah**

Dear Mr. Raver:

As discussed during our call on Monday, October 21, 2013, Questar Gas Company ("Questar Gas") has agreed to reinstate gas service to 92 E. River Bend Drive, Saratoga Springs Utah ("Property") under the terms of a special payment agreement ("SPA"). The SPA requires an immediate payment of \$38.82, with the remaining balance of \$68.82 being divided into three equal monthly installments ("SPA Payments"), payable with your upcoming November, December, and January gas bills. Failure to pay the SPA Payments when due will be considered a default of this agreement, and your gas service will be subject to termination.

As a part of this special payment agreement, Questar Gas is willing to waive the required security deposit on account no. 4595963894 under the condition that the account is set up on Questar Gas's 'Auto Pay' and continually remains on Auto Pay. The SPA Payments will be collected, in addition to your current monthly charges, through Auto Pay on the due date shown on your monthly statement. If the Auto Pay is cancelled on any date after initiation, or has insufficient funds to make any payment, a security deposit in the amount of the highest bill in the previous 12-month history will be billed on the account.

To reinstate service, a technician will be out to the Property by 6:00 p.m. on October 22, 2013 to remove the lock from the meter. If the meter passes the spot test, the meter will be left in the "off" position. A completed yellow tag will be secured to the service valve using a strong tie. If the spot test fails, he will follow the same procedure but will leave a completed Red Tag and it will be secured using a strong tie. Once the notice is placed on the meter and door, you may find a qualified individual to cut the tie, turn the gas meter to the "on" position, and light the gas appliances.

As we have discussed, the company records indicate that a 48-hour notice was left at the Property on August 13, 2013; however, I understand that you feel that you did not receive such notice. Due to these circumstances, Questar Gas has waived the connection fee generally required to reinstate gas service.

If you have any further questions, please contact me at (801) 324-3557 or Conserv@questar.com.

Sincerely,

Elia Lopez
Consumer Affairs
Questar Gas Company

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cc: Division of Public Utilities